

Application No. 09/877,439
Our Ref.: 3499-063

REMARKS

In the specification, the paragraph beginning at page 8, line 17, has been amended to include references to the order processing system 24 shown in Fig. 2. The paragraph beginning at page 9, line 18, has been amended to remove references numbers 38.1 and 38.2. The paragraph beginning at page 10, line 5, has been amended to remove references numbers 40.1 and 40.2. The paragraph beginning at page 18, line 9, has been amended to specifically references the yes, no and "need further approval" branches from the decision block 410 and the yes and no branches of decision block 420. The paragraph beginning at page 11, line 3, has been corrected to correct a minor typographical error. The paragraph beginning at page 15, line 20, has been amended to reference rule exception data 53.

Figure 1 has been revised to clarify the "Yes" and "No" paths leaving the Approve Order Decision box.

Figure 2 has been revised to more cleanly indicate the descriptive text in the figure.

Figure 3 has been amended to identify the "rule exception" oval with reference number 53 instead of 54.

Claim 4 has been amended to remove the semicolon from the last paragraph.

Claim 16 has been amended to correct the identification of subsection (g).

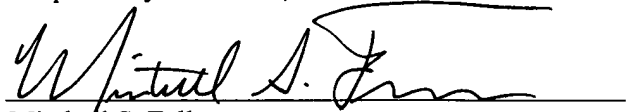
Claim 20 has been amended to add the word "the" as the first word.

Applicants respectfully request entry of the above amendment.

Date:

7 April, 2003

Respectfully submitted,



Mitchell S. Feller

Reg. No. 42,530

Clifford Chance US LLP
200 Park Avenue
New York, NY 10166-0153
Telephone: (212) 878-8545